



SENIORity Program Code of Conduct

The City of Saco is committed to making all programs, trips, events, and activities a positive and enjoyable experience for everyone. To maintain a welcoming and safe environment, all participants in the SENIORity Program are expected to uphold the following standards of conduct at the Community Center, on the bus, and at public venues representing Saco Parks & Recreation.

Participant Responsibilities:

Respectful: Show respect to all participants, staff, equipment, and facilities. This includes Saco Parks & Recreation staff, public venue employees, waitstaff, and other patrons. Treat everyone with courtesy and kindness, avoiding verbal abuse, bullying, or discriminatory remarks.

Inclusive: Welcome the new participants! Some attendees may be joining us for the first time. Our programs are open to all individuals 50 years and older, regardless of residency.

Considerate: Be mindful of others' needs, time, and space. Treat others as you would like to be treated. Patience and understanding contribute to a positive experience for all.

Constructive: Use a positive and respectful tone when addressing concerns. Refrain from using abusive or threatening language when reporting issues. If you witness or experience troubling behavior, report it to staff.

General Program Expectations:

- **Group Meals:** When dining as a group, participants are expected to sit in assigned seating arranged by the restaurant to ensure smooth service. Our trips are intended to be social outings, not just transportation to a venue. Let's enjoy each other's company.
- **Schedules & Timelines:** Be aware of program schedules, including bus departure times. Some events require early drop-offs for logistical reasons. Events at the Community Center require set-up time for the staff. Stay informed about "doors open" times and changes to activities through reminder emails. If you do not receive emails, please check your junk folder or inform our office.
- **Public Representation:** As a participant, you represent our department and the City of Saco. Please maintain respectful behavior at all venues, including at shows, restaurants, and other public venues.
- **Health & Safety:** Stay home if you are sick, have a fever, or are taking medications that impair alertness or coordination.

Bus Rules & Reminders:

- **Be on Time:** Arrive a few minutes before the scheduled departure time. Buses leave promptly at the published departure time from the Saco Community Center.
- **Be Patient:** Delays may occur due to traffic or unforeseen circumstances.
- **Be Respectful:**
 - **To the Driver:** Allow the driver to focus on the road and your safety. Avoid unnecessary conversations with the driver unless required for safety. Drivers rely on GPS navigation once the trip is underway; please refrain from offering unsolicited directions.
 - **To Fellow Passengers:** Be mindful of others' space and comfort. Keep noise levels reasonable, as some passengers may prefer a more peaceful ride.
 - **To the Bus:** Treat the vehicle with care. Take your belongings and dispose of trash properly.
- **Remain Seated:** Stay seated while the bus is in motion.
- **Seatbelts are Mandatory:** Maine law requires all passengers to wear seatbelts, including those in 14-passenger vehicles. Non-compliance may result in fines.

By following these guidelines, we can ensure a respectful, inclusive, and enjoyable experience for all. Thank you for being a valued member of the SENIORity Program!